

2023 Pool Opening Pricelist

Base in ground opening: \$450 (up to 22'x44') (#12000)

Includes:

- o Remove, fold and roll of the cover
- Remove winter hardware
- Install in-season hardware (excludes diving boards)
- Spray debris off deck
- Cleaning the filter

- Full vacuum of pool
- Assemble/reassemble filter
- Startup of system
- Check for proper operation
- Add initial dose of shock
- All other chemicals are NOT included
- Opening now includes up to 1 hour of cleaning at time of opening
- Time past the included 1 hour is additional charge of \$45 per half hour (#12022)

Base above ground opening: \$325 (Sizes 12'-24' round, 12'x17'-15'x30' oval) (#12001) **\$380** (Sizes 27' round, 16'x32' oval and larger) (#12002)

Includes:

- o Remove, fold and roll of the cover
- Remove winter hardware
- o Install in-season hardware
 - Ladders (must have ladder mat)
 - Walk in steps see below
- Assemble/reassemble filter

- Startup of system
- Check for proper operation
- Add initial dose of shock
 - Cleaning the filter
 - Full vacuum of pool
- Opening now includes up to 1 hour of cleaning at time of opening
- o Time past the included 1 hour is additional charge of \$45 per half hour (#12022)

Add on/extra charges for Openings:

- Additional \$3/mile, one way, after first 20 miles, from our Amherst NH store location. (#12021)
- \$50 Install drop in steps that require a weight (#12003)
- \$50 per additional feature (Spa/in floor cleaners/waterfalls/cable systems/solar systems/etc.) (#12004)
- \$50 to remove old covers/old equipment (#12027)
- Removal of excessive water & debris on solid covers counts towards included hour of cleaning
- Specific upcharges for difficult or complicated pools to be determined by technician



2023 Pool Closing Pricelist

Base in ground closing: \$375 (up to 22'x44') (#12007)

Includes:

- Draining water to appropriate level
- Install cover (Safety or solid with water bags)
- o Blow out lines
- Using gas compressor
- Single pump systems
- o Additional pumps see below
- Cleaning of the filter (cart. or DE)

- Remove in season hardware
- o Install winter hardware
- Add anti-freeze (when necessary)
- All other chemicals are NOT included
- Pool must be clear for service
 - If pool requires cleaning, the one-time cleaning fee will apply

Base above ground closing: \$200 (Sizes 12'-24' round, 12'x17'-15'x30' oval) (#12008) **\$250** (Sizes 27' round, 16'x32' oval and larger) (#12009)

Includes:

- Drain water to appropriate level
- Install cover (Must be sized properly 5' to 7' bigger than pool)
- Winterization of equipment
- Remove in-season hardware
 - Ladders (must have ladder mat)
 - Walk in steps see below

- Install winter hardware
- Inflate ice equalizer pillow(s)
- Cleaning of the filter (cart. or DE)
- All other chemicals are NOT included
- Pool must be clear for service
 - If pool requires cleaning, the one-time cleaning fee will apply

Blow out lines only: \$200 (see below for extras) (#12010)

- o Blow out return, skimmer and main drain lines for winterization of in ground pools
- Water must be drained ahead of time to winter level and winter plugs accessible.
- Add anti-freeze (when necessary)
- 1 pump system pools only, if more features, see added charges below

Add on/extra charges for Closings:

- Additional \$3/mile, one way, after first 20 miles, from our Amherst NH store location. (#12021)
- \$50 Remove drop in steps that require a weight (#12003)
- \$50 per additional feature (Spa/in floor cleaners/waterfalls/cable systems/solar systems/etc.) (#12004)
- \$25 cleaning of additional filter (#12012)
- \$15 add secondary attachment method (cover clips/wrap/leaf nets/etc.) (#12013)
- \$25 blowout main drain line on above ground pools (#12014)
- \$50 to remove old covers/old equipment (#12027)
- Specific upcharges for difficult or complicated pools to be determined by technician



2023 Pool Maintenance Pricelist

Weekly maintenance: \$90 per week (#12015), \$120 every two weeks (#12016)

Includes:

- o Vacuuming
- Skimming
- Chemical testing
- Brushing (if needed)
- o Chemical adjustments and additions
 - Using customer's chemicals **FIRST**
 - Supplied chemicals added to invoice
- Filter cleaning (when needed)
- Emptying of cleaner bags

- Emptying of skimmer and pump baskets
- Photo documentation of serviced pool
- Maintenance is roughly 40 minutes a week
 - Minimum of 30 minutes
 - Maximum of 1 hour
- o Pool must be clear to start
- See below to add a stand-alone spa to maintenance

One Time Pool Cleaning: \$120 an hour (#12019)

Includes:

- Vacuuming
- o Skimming
- Chemical testing
- Brushing
- Filter cleaning (when needed)
- Emptying of cleaner bags
- Emptying of skimmer and pump baskets

- Chemical adjustments and additions
 - Using customer's chemicals FIRST
 - Supplied chemicals added to invoice
- Photo documentation of serviced pool
- No Pre-service inspection required

Add on/extra charges for Weekly Maintenance:

- Additional \$3/mile, one way, after first 20 miles, from our Amherst NH store location. (#12021)
- \$60/half hour, minimum half hour, if excessive debris cleaning goes over included hour (#12022)
- \$50 to remove old covers/old equipment (#12027)
- Chemicals from our stock will be billed additionally to customer
- Specific upcharges for difficult or complicated pools to be determined by technician
- \$45/visit (#12033) to add stand-alone spa for routine maintenance and cleaning with pool



2023 Pool Service Pricelist

SERVICE	PURCHASED FROM US		NOT PURCHASED FROM US					
GENERAL SERVICES								
Salt Generator Install AG/IG	#2630	\$150	#2637	\$210				
Chlorinator Install	#2640	\$135	#2644	\$195				
Solar Reel Install	#2655	\$250	#2656	\$400				
Motor Change	#2603	\$135	#2604	\$180				
INGROUND SERVICES								
IG Pump Only Install	#2628	\$150	#2629	\$210				
IG Filter Only Install*	#2624	\$150	#2627	\$210				
IG Filter System Install*	#1306	\$275	#1321	\$400				
ABOVE GROUND SERVICES								
A/G Pump Replacement	#2613	\$120	#2616	\$160				
A/G Filter Install*	#2622	\$135	#2623	\$180				
	WATER DOWN		WATER UP					
A/G Skimmer Replacement	#2660	\$120	#2690	\$200				
A/G Return Replacement	#2724	\$120	#2775	\$140				
A/G Skimmer and Return Repl.	#2788	\$120	#2791	\$220				

- Specific upcharges for difficult or complicated installations to be determined by technician
- Filter installs include valve installation
- These prices are for labor only and do NOT include parts
- The techs are NOT responsible for anything not purchased from Seasonal

Pump and Filter Repairs: \$120 per hour (#9042)

- Additional \$3/mile, one way, after first 20 miles, from our Amherst NH store location. (#12021)
- General pump and filter repairs and troubleshooting, not listed as a flat rate on this page
- One hour minimum, starting when technician leaves the Amherst NH store location



2023 Pool Service Pricelist

Warranty Repairs:

- Usually available on products purchased from Seasonal
- We often cannot complete warranty repairs on products purchased elsewhere
- See an associate for more details, and to go over your specific equipment and warranty

POOL HEATER INSTALLATIONS							
TYPE OF SERVICE	REGULAR PRICE		PRICE W/ HEATER PURCHASE				
Deluxe installation*	#6686	\$500	#6612	\$290			
Add Bypass System*	#6687	\$250	#6609	\$150			
Disconnect/move old heater < 100#	#2051	\$95	#2066	\$60			
Disconnect/move old heater > 100#	#2074	\$125	#2077	\$80			
Transport/Dispose of old heater	#2262	\$100	#2267	\$65			
Delivery – within 25 miles, at install**			#9048	\$100			
Labor, At-home, per hour	#9042	\$140	#9039	\$90			

^{*} Plumbing included on deluxe installation is up to 6 feet of pool pipe, two unions, and four elbows. Plumbing included on Bypass systems is two 3-way Praher valves and 3 feet of pool pipe. All other parts are additional.

- Additional \$3/mile, one way, after first 20 miles, from our Amherst NH store location. (#12021)
- Heater installations are approximations only and are subject to change depending on actual working conditions. New gas heater or heat pump outdoor installation contains water plumbing only.
- Seasonal will NOT disconnect, reconnect or run any propane or natural gas lines
- Seasonal will NOT run new electrical
- No heater installation will begin without the customer completing the Heater Installation Checklist

Sand Changes: \$215 when under 200lbs (#2793) \$300 when over 200lbs (#3235)

- Additional \$3/mile, one way, after first 25 miles, from our Amherst NH store location. (#12021)
- Space to dump old sand must be provided on property old sand is NOT removed
- Prices are for labor only and do NOT include new sand

^{**} Delivery only available at same time as installation. If we deliver outside New Hampshire, the purchase price of the heater and the installation materials become subject to sales tax. Subject to additional mileage.



2023 Pool Service Pricelist

At Home Pool/Spa Lesson: \$120 per lesson (#12020)

Includes instruction/review of:

- o Pump operation
- o Filter operation
- When to maintenance filter and pump
- Skimmer/Auto cleaner baskets
- General cleaning practices
- 'Emergency' shut offs
- Chemical Testing
 - Using customer's home testing method

- How to adjust chemicals
- How to add chemicals
- Safety Tips
- Lessons are roughly 60 minutes
 - Minimum of 40 minutes
 - Maximum of 90 minutes
- Pool/spa must be running and clear to start

Add on/extra charges for Pool/Spa Lessons:

- Additional \$3/mile, one way, after first 20 miles, from our Amherst NH store location. (#12021)
- Specific upcharges for difficult or complicated spas and pools determined by technician
- These lessons are intended for residential pools and spas. These lessons are not intended to direct, instruct, or otherwise guide the running of any commercial pool, including condo associations, housing developments, hotels and resorts.

Pump and Filter Repairs: \$120 per hour (#9042)

- General pump and filter repairs and troubleshooting, not listed as a flat rate on the next page
- One hour minimum, starting when technician leaves the Amherst NH store location

Residential Labor Rate: \$120 per hour (#12024)

Defined as any pool at a residential address for private use by occupants of that residence only

Commercial Labor Rate: \$200 per hour (#12025)

 Defined as any pool at a commercial, shared, association or industrial address for open use for the public or members

Starting Locations

- Additional \$3/mile, one way, after first 20 miles, from our Amherst NH store location. (#12021)
- Additional mileage will be charged for services outside this mileage range
- Retail Store 120 State Route 101A Amherst, NH 03031



2023 Spa Service Pricelist

Monthly Maintenance: \$100 per visit (#12032)

Includes:

- Skimming
- Brushing (if needed)
- Chemical testing
- o Chemical adjustments and additions
 - Using customer's chemicals <u>FIRST</u>
 - Supplied chemicals added to invoice
- Filter cleaning (rinsed)

- Photo documentation of serviced spa
- Check over of equipment/operation
- Maintenance is roughly 30 minutes a week
 - Minimum of 20 minutes
 - Maximum of 45 minutes
- Spa must be running and full to start

Spa Drain and Clean: \$265 (#12029) **\$210** for Spa purchased at Seasonal (#12028)

Includes:

- o Run Serum through system
- Draining of water
 - Designated area needs to be available
- o Cleaning of spa surface
- Chemical filter cleaning
- Refilling of spa

- Chemical testing and adjustments
 - Using customer's chemicals <u>FIRST</u>
 - Supplied chemicals added to invoice
- Photo documentation of serviced spa
- Spa must be running and full to start

Spa Winterization: \$300 (Kit Search - Service) \$250 for Spa purchased at Seasonal (Kit Search - Service)

Includes:

- Shutting spa off at breaker
- Draining of water
- Equipment drains removed

- Lines blown clear
- Cover secured
- Spa wrapped in tarp

Add on/extra charges for Spa Service:

- Additional \$3/mile, one way, after first 20 miles, from our Amherst NH store location. (#12021)
- Chemicals from our stock will be billed additionally to customer
- Swim spas, or spas over 500 gallons, see service manager for pricing
- Specific upcharges for difficult or complicated spas determined by technician

Spa Repairs: \$140 per hour (#6610)

- On most major brands
- One hour minimum, starting when technician leaves the Amherst NH store location
- Only \$90 per hour if you purchased the hot tub from Seasonal (#6587)



Customer Responsibilities

Pool Opening:

- o Free & clear access to the pool area
- Opening supplies in the pool area

- Access to electrical supply for pool
- o Pool Cover cleared of debris & water

Pool Closing:

- Designated appropriate area to drain water
- Winterizing supplies in the pool area
- Addition of winterizing chemicals

- Access to electrical supply for pool
- o Pool must be clean & clear

Routine Maintenance:

- Free & clear access to pool area
- Access to chemicals & equipment

- Access to electrical supply for pool
- Proper water level

General Services:

- Free & Clear access to pool area
- Proper water level
- Clean work area free from pet waste
- Access to electrical supply for pool
- Required materials in pool area

Spa Service:

- Full access to all sides of the spa
- Access to relevant water source (if needed)
- Full access to all spa panels
- o Access to electrical supply for spa

Schedule

<u>Weather:</u> In the event the weather is dangerous for the technician, service will be rescheduled at the discretion of management.

<u>Holidays:</u> The store is closed and no services will be performed on: New Year's Day, Easter, Independence Day, Labor Day, Thanksgiving, and Christmas. Any service that would normally be scheduled for one of these holidays will be moved to a different day, most commonly shifted by one day, at the discretion of management.

<u>Cancelations:</u> In the event that the customer needs to cancel their service, the customer must call at least 48 hours before their scheduled services. Any cancelation made after that 48-hour period will be subject to the \$50 cancellation fee.